

AIRPORT PRESS

WWW.AIRPORTPRESS.US

JFK
EWR
LGA
SWF

M E T R O E D I T I O N

JET WAY SPONSORS PARTY FOR KIDS AT KIDSPORT

See JETWAY page 2



Parents, Kids and JetWay personell all enjoyed a special day at JFKKidsPort.



Bake Sale

Tragedy and hardships strike at the most inopportune times. It is the little things we do for others that have the biggest impact in life. It is the hope that with personal individual donations, company donation matching and NAA's \$2 Blue Jean Fund that we can come together as a NAA family to help those in need.

Toward this end, on Monday, May 24, NAA held a bake sale with proceeds to benefit one of our fellow colleagues. Delicious cheesecake, muffins, brownies, scrumptious red velvet cake decorated the table downstairs while the aroma of freshly brewed coffee greeted those entering the building. It was a rousing success with over \$450 collected.



See PORT AUTHORITY AWARDS page 2



T4 WINNERS

John DeFelice, JFK IAT Terminal 4 and Dan Sewell, ASIG present this month's JFK IAT Safety Award to William Oglesby, Supervisor ASIG and Ricardo Parks, Lead Agent ASIG. Both William and Ricardo have consistently demonstrated outstanding ground handling and safety awareness for their fellow coworkers and ASIG customers.

William Oglesby, John DeFelice, Ricardo Parks, Dan Sewell

ITS FINISHED

JFK Bay Runway is ready for use, just in time for summer air traffic. The project was completed on budget and ahead of schedule. Kudos to Port Authority and their construction partners for a job well done.

A Celebratory Event and Press Conference took place at Building 14 on Tuesday, June 29th at 11AM.

JFK Bay Runway Reopening Ceremony and Press Conference

JOHN F. KENNEDY INTERNATIONAL AIRPORT
TUESDAY, JUNE 29, 2010
11 A.M.

The Port Authority of New York & New Jersey invites you to join us as we celebrate and thank our partners at the reopening of JFK's Bay Runway. After a four-month closure for reconstruction, the runway is being returned to service on budget and ahead of schedule.

Attendees should park their vehicles at the parking lot for Hangar 12, which is next to the Port Authority Administration Building (Building 14). Wayfinding signs at the airport will help direct traffic, and the Port Authority will provide shuttle buses from the Hangar 12 lot to the site of the ceremony/press conference. See you there!

THE PORT AUTHORITY OF NY & NJ

inside

Airport Press

Airport News	2
Aviation News	12
Airline News	10
Cargo News	6
Names in the News	17
Security News	14
Classified	17
Name That Plane	16
Focus on the Customer	19
Hijinx	17
Comic	16

July 2010 • Vol. 32 No. 7

airportpress.us

A SALUTE TO OUR TROOPS - PULLOUT -

Airport News

JETWAY From Page 1

Jet Way Security and Investigations threw an extravaganza for the children at JFKKids Port on Wednesday, June 10th.

The event was filled with clowns, a bouncy, games, face paint, tattoos, music, cotton candy machines, and a whole lot of fun; not to mention the priceless smiles on a hundred little faces. The Jet Way management staff was on hand and truly got involved with the kids, participating in the activities throughout the event. At the end, kids were given goodie bags full of healthy treats to share with their families.

Jet Way, a fairly new name in the security industry has its headquarters located at JFK International Airport. The company is gratified with the success and growth of their business over the last few years in the aviation industry. In order to show their gratitude and give back to the aviation community they thought no better than to reach out to JFKKids Port, which provides day care to the children of airport employees, as well as the neighboring community. For Jet Way this was a small gesture to give back to the community which has shown their confidence, and given their utmost support to Jet Way over the past years.

Jet Way Security and Investigations provides "Complete Security Solutions": Their goal is to provide their customers with "Smart Technology" and skilled services at

highly competitive rates. For more information on the company and their services, please visit www.jetwayllc.com

PORT AUTHORITY AWARDS EXCELLENCE IN SERVICE AWARDS

Kudos to Gateway Group One for garnering service awards

Joe Alba

It is the performance of people who are in contact with customers every day that

separates excellent companies from mediocre companies.

Gateway Group One, through several of its dedicated staff supporting Port Authority facilities in the metro area has reached that high level of performance. The Port Authority has awarded the Customer Care Employee of the Year award to Bar-Jonah Portado, Thomas Ofori, Benjamin del Rio, Loarraine Smith and Royston Hill, Customer Care Representatives at LaGuardia Airport, John F. Kennedy International Airport and Newark Liberty international Airport. This award exemplifies "Consistency of Service and for going Above and Beyond".

I had occasion to speak with one of the award winners, Lorraine Smith. Lorraine was working at Federal Circle area at JFK Airport a week or so ago and met with a

woman distraught over missed connections, and a raft of other problems. Well, this woman was so impressed and moved by Lorraine's help that she actually called her when her flight arrived at her destination to thank her. Lorraine said to me; "I love this job and I really enjoy helping people." I believe Lorraine speaks for all the other winners when she makes that statement.

Gateway Group One also was awarded Contractor of the Year award. This is a prestigious award from the Port Authority that recognizes the value and the service that Gateway brings to the table. In addition, the award recognizes Gateway for having the fewest standards missed in the mystery shopping program for employee attitude, appearance, awareness and knowledge and for the commitment that this company makes on a daily basis to improve the customer experience at LaGuardia Airport. The presentation, which was made at the annual Awards luncheon on May 12th, 2010, marks the fifth year of recognizing the dedication and commitment of their partners and contractors. The award is based on the results of their Performance Measurement Program, which include the customer satisfaction survey, mystery shopping and quality assurance inspections.

Gateway Group One is no stranger to this award having been the recipient of the same award in 2006 and 2007, as well as 2009. "We are so proud to be a part of this team

and are grateful that our pleasure of working at LaGuardia is appreciated" said Jay Vasudevan, the CCR Manager at the airport.

"This award exemplifies the standards and commitment of Gateway Group One and our team who make it such a success. This award really belongs to all of them" said Kurus Elavia, CEO of Gateway Group One.

AIRPORT MEDICAL OFFICES OPENS NEW SITE AT BUILDING 22A

Airport Medical Offices at JFK, LaGuardia and Newark Liberty International Airports has announced plans to open their newest on-site facility in Building No. 22A at JFK (next to Citibank on JFK property and just outside the Terminal Areas).

"At Airport Medical the mission is simple, we consistently deliver high quality, comprehensive primary care, occupational health, urgent care and corporate healthcare services to our patients 24 hours a day, 7 days a week. Great care just got closer and more accessible than ever for employees, travelers and the greater JFK Airport community. Dr. Dellorso, Dr. Goutos, Dr. Olshanetskiy and our entire healthcare team, are excited to be back on the Airport at JFK to provide the care our patients need, with the convenience

See **Airport News** page 4



Candy Peters
Wings member since 2008

"I earned \$330 this year in Signature Rewards. That's a car payment!"

After Candy Peters opened a checking account, the teller told her about Signature Rewards. "It's a great way to earn cash back with my debit card. After a month, I got \$21. Over the year, it's added up to about \$330. When everyone else is deducting \$20 here and there, Wings gave me enough back for a car payment."

For over 70 years, Wings Financial has been dedicated to creating value for the people of the air transportation industry through tailored financial services. **See the difference membership can make.**

www.wingsfinancial.com

1 800 881-6801

JFK Branch: United Airlines Cargo Bldg. 22A, N. Service Rd.

New ATM: T5 Crew Galley (restricted area)

Wings Financial Credit Union is federally insured by NCUA.

Total Signature Rewards earned by this member included bonus promotional rewards during a five-month double rewards promotion. Typical annual household rewards average \$50-100.

REAL VALUE. EVERY DAY.

Wings
FINANCIAL 

Security News

may cause some concern," says Bidwell.

In recent days, TSA has taken 100% control of a program called Secure Flight in a process that started late last year. Names of all domestic passengers are compared with terrorist watch lists by TSA personnel, not by airline employees. All international carriers operating to the U.S. are expected to be a part of the program by the end of this year.

Travelers also will encounter new technology, chiefly the advanced body imaging units that require another change of habit. The imaging units look for explosives, me-

tallic and non-metallic threat items and will require users to empty their pockets. Bidwell says little things "you wouldn't think about" may cause an alert. In a recent walk-through at Charlotte Douglas Airport, his rolled-up shirt sleeves provided enough bulk for the imaging machine to alert a TSA officer to pat down his forearms.

He expects the TSA will need to educate the public on new requirements, "such as removing a money clip, a wallet or a pack of business cards" before entering a unit.

Finance

In the Market for a New Car?

Take advantage of historic rebates and incentives!

By Thomas J. O'Shea

Since auto sales are still sluggish, manufacturers are offering larger than usual consumer rebates and secret factory-to-dealer cash incentives to unload cars. If you've been waiting to buy a new car and you see a great deal out there, now is the time to buy. Even Honda, which normally does not offer incentives, is getting in the game. Make sure you research sites on line such as www.edmunds.com for the latest incentives to use in your negotiations.

Many cars have \$2,000-\$5,000 factory-to-dealer cash incentives. If you are unaware of the current rebates, you'll be leaving money on the table. Dealers will often give up most or all of their factory-to-dealer incentive, passing the savings to you. The more you can research the vehicle you are interested in before you go shopping at the dealer, the better negotiating power you'll have. To get as close as possible to the true vehicle invoice price, shop car buying sites online to get vehicle pricing.

To further strengthen your negotiating power, you should get pre-approved for an auto loan before you visit the dealership. The first step is to do rate comparison shopping. It will be helpful to know your FICO score before you go shopping because most often your rate is based on this score. While you are eligible to receive a free credit re-

port annually, that will not include your FICO score. You'll have to pay a small fee to get the score. Don't forget looking into your credit union's auto loans. You'll often find lower rates at your credit union and they'll help you understand your credit report and FICO score, rather than simply giving you a loan rate and decision. Many credit unions also offer special car buying services for their members to assist them in the car buying process.

After you find the lowest price for the vehicle you're interested in and have an idea of the lowest rate you can get based on your credit, it would be smart to use an online auto loan calculator to get an idea of your monthly payments. The goal is to make sure the vehicle you're interested in fits into your budget before you take your check book to the dealership. The last thing you want to do is rely on the car dealer to help you fit a payment into your budget. This may result in you not getting the vehicle and/or options that you're looking for.

Once you've been pre-approved for an auto loan you can go into your negotiations with the auto dealer in a much stronger position. Don't let the car dealer try to corner you into a monthly payment, instead use the vehicle pricing information and other research you've gathered to negotiate the lowest possible price of the vehicle.

Most importantly, after you've purchased your new car in the smartest possible way - get out there and enjoy it!



Anthony's Flowers

Your Neighborhood Florist

*Est 1952, Family owned and operated Florist
Serving the community & Airline industry
for over 50 years!*

Flowers For All Occasions
Fruit Baskets • Cookie Trays
• Plants For Your Home or Office
• Specializing in Funeral Arrangements

126-14 Rockaway Blvd.
South Ozone Park, NY 11420
(718) 529-1780
Fax: (718) 845-5767
All Credit Cards Accepted
We Deliver - Flowers Sent Worldwide





Excellence. ONE Relationship at a Time

*Salutes it's Service Champions for receiving
Port Authority of NY & NJ's*

2009 Contractor of the Year Award

Employee of the Year for "*Consistency in Service*"

Employee of the Year Award for going "*Above & Beyond*"



Lorraine Smith

Employee of the Year

John F. Kennedy International Airport for
"*Consistency in Service*"



Royston Hill

Employee of the Year

Newark Liberty International Airport for
"*Consistency in Service*"



Benjamin del Rio

Employee of the Year - LaGuardia Airport for going
"*Above & Beyond*"



Bar-Jonah Portado

Employee of the Year

LaGuardia Airport for going
"*Above & Beyond*"



Thomas Ofori

Employee of the Year

LaGuardia Airport for going
"*Above & Beyond*"

SECURITY SERVICES

FRONTLINE SERVICES

FRONTLINE ACADEMY

604-608 Market Street • Newark • New Jersey 07105

973.465.8006 • www.GatewayGroupOne.com